

JACKSON COUNTY WATER
ASSOCIATION

P.S.C. KY. NO. 3

CANCELLING P.S.C. KY. NO. 2

JACKSON COUNTY WATER ASSOCIATION

OF

P.O. BOX 232

TYNER, KENTUCKY

RATES, RULES, AND REGULATIONS FOR FURNISHING

WATER SERVICE

AT

JACKSON COUNTY, KENTUCKY

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

FILED WITH THE
PUBLIC SERVICE COMMISSION
OF
KENTUCKY

JUL 20 2000

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

ISSUED July 20, 2000

EFFECTIVE July 20, 2000

ISSUED BY Jackson County Association

Name of Utility

BY

Howard M. Wilkerson, Pres.

FOR Jackson County, Kentucky
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. _____

Jackson County Water Association
(Name of Utility)

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

RATES AND CHARGES

5/8 x 3/4 Inch Meter

First 2,000 gallons
Next 18,000 gallons
Next 30,000 gallons
Over 50,000 gallons

\$14.48 Minimum bill
5.96 per 1,000 gallons
5.07 per 1,000 gallons
4.17 per 1,000 gallons

1 Inch Meter

First 5,000 gallons
Next 15,000 gallons
Next 30,000 gallons
Over 50,000 gallons

\$32.37 Minimum bill
5.96 per 1,000 gallons
5.07 per 1,000 gallons
4.17 per 1,000 gallons

1 1/2 Inch Meter

First 10,000 gallons
Next 10,000 gallons
Next 30,000 gallons
Over 50,000 gallons

\$62.20 Minimum bill
5.96 per 1,000 gallons
5.07 per 1,000 gallons
4.17 per 1,000 gallons

2 Inch Meter

First 20,000 gallons
Next 30,000 gallons
Over 50,000 gallons

\$121.85 Minimum bill
5.07 per 1,000 gallons
4.17 per 1,000 gallons

3 Inch Meter

First 30,000 gallons
Next 20,000 gallons
Over 50,000 gallons

\$172.54 Minimum bill
5.07 per 1,000 gallons
4.17 per 1,000 gallons

DATE OF ISSUE _____
Month / Date / Year

DATE EFFECTIVE _____

ISSUED BY Edward M. Williams
Month / Date / Year
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. _____ DATED _____

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 28 2003

PURSUANT TO KY R.A. 5.01
SECTION 5(1)

BY Charles L. Davis
EXECUTIVE DIRECTOR

FOR Jackson County, Kentucky
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. _____

Jackson County Water Association
(Name of Utility)

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

RATES AND CHARGES

4 Inch Meter

First 40,000 gallons

Next 10,000 gallons

Over 50,000 gallons

\$223.23 Minimum bill

5.07 per 1,000 gallons

4.17 per 1,000 gallons

Bulk User Rates

Rockcastle County Water Association

City of Beattyville

City of McKee

\$2.18 per 1,000 gallons

1.98 per 1,000 gallons

1.78 per 1,000 gallons

Truck Sales

Sand Gap

\$2.00 per 1,000 gallons

DATE OF ISSUE _____
Month / Date / Year

DATE EFFECTIVE _____

ISSUED BY *Edward M. Williams*
Month / Date / Year _____
(Signature of Officer)

TITLE *President*

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 28 2003

PURSUANT TO 807 KAR 50.01
SECTION 9(1)

BY *Charles L. Brown*
EXECUTIVE DIRECTOR

FOR Jackson County, Kentucky
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. 3

Jackson County Water Association
(Name of Utility)

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

CLASSIFICATION OF SERVICE

METER CONNECTION/TAP-ON CHARGES:

5/8 Inch X 3/4 Inch
All Larger Meters

\$400.00
Actual Cost

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 20 2000

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

DATE OF ISSUE July 20, 2000

Month / Date / Year

ISSUED BY

Howard M. Wilkerson
(Signature of Officer)

DATE EFFECTIVE July 20, 2000

Month / Date / Year

TITLE President

ISSUED BY THE AUTHORITY BY AN ORDER OF THE PUBLIC SERVICE COMMISSION OF KENTUCKY IN
CASE NO. 99-417 DATED July 20, 2000

FOR Jackson County, Kentucky
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. 4

Jackson County Water Association
(Name of Utility)

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

CLASSIFICATION OF SERVICE

NON-RECURRING CHARGES:

Connection/Turn-on Charge	36.00
Delinquent Account Disconnect	36.00
Field Collection Charge	36.00
Late Payment Penalty	10%
Meter Relocation Charge	Actual Cost
Meter Re-read Charge	36.00
Meter Test Charge	50.00
Re-connection Charge	36.00
Re-connection Charge (After Hours)	50.00*
Returned Check Charge	11.00
Service Call/Investigation	36.00
Service Call/Investigation (After Hours)	50.00*

*NOTE— Services performed at any time other than during regular working hours will be subject to the after hours rate.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 20 2000

DATE OF ISSUE July 20, 2000
Month / Date / Year

ISSUED BY Howard M. Williams
(Signature of Officer)

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
DATE EFFECTIVE July 20, 2000
BY: SECRETARY OF THE COMMISSION
TITLE President

ISSUED BY THE AUTHORITY BY AN ORDER OF THE PUBLIC SERVICE COMMISSION OF KENTUCKY IN
CASE NO. 99-417 DATED July 20, 2000

FOR Jackson County, Kentucky
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. 5

Jackson County Water Association
(Name of Utility)

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

RULES AND REGULATIONS

The following are the rules and regulations of the Jackson County Water Association. These rules and regulations are subject to change by the Water Association at any time subject to the approval of the Public Service Commission.

- A. The schedule of rates prescribed herein shall be uniformly charged to all customers of the utility. No one shall receive or be entitled to free service by the utility.
- B. Complaints may be made to the manager of the utility, which shall have 30 days to issue a decision. Customers have the right to appeal that decision to the Public Service Commission in accordance with its rules and regulations.
- C. The Association will use reasonable diligence in supplying water service and shall make every effort to notify affected customers in the event of a service interruption and approximate time of service restoration.
- D. The service connection supplied by the Association for each customer has a definite capacity and no addition to the equipment or load connected thereto will be allowed except by consent of the Association. Failure to give notice of additions or changes in load and to obtain the Association's consent of the same, may render the customer liable for damage to any of the Association's lines or equipment caused by the additional or changed installation as determined by a court of law having jurisdiction over the parties.
- E. No customer shall resell water except under the terms of a special contract executed by the utility.
- F. All taps and connections to the mains of the utility shall be made by and/or under the direction and supervision of utility personnel and shall incur a meter connection/tap-on charge. Payment of said fee is for the privilege of connecting to the water system of the utility and the payment of such fee does not constitute the purchase of a water meter.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 20 2000

DATE OF ISSUE July 20, 2000
Month / Date / Year

ISSUED BY Howard M. Wilbur
(Signature of Officer)

DATE EFFECTIVE July 20, 2000
Pursuant to 807 KAR 5-011.
Month / Date / Year

TITLE President
BY Stephen O. Bue
SECRETARY OF THE COMMISSION

ADDRESS P.O. Box 232 Tyner, Kentucky 40486

FOR Jackson County, Kentucky
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. 6

Jackson County Water Association
(Name of Utility) ..

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

RULES AND REGULATIONS

- G. After the mains have been installed, tested, and chlorinated to the satisfaction of the Kentucky Department of Health, the utility shall then be responsible for furnishing potable water to the extension and for maintenance of the lines including meters, meter boxes, and service lines from the main to the meter.
- H. The customer shall be financially responsible for the installation and maintenance of his/her service line plumbing, including a shut-off valve, installed on his/her property beginning at the outlet side of the water meter. The installation and maintenance of the water service line shall be in accordance with the rules and regulations of the Kentucky Department of Health. The customer may, at his/her own expense, install a back-flow preventer and/or pressure regulator.
- I. Under no circumstances shall a single meter serve more than one permanent residential dwelling on undivided property, nor shall one meter serve multiple residential dwellings located on divided property.
- J. A permanent single-family residential dwelling, including any agricultural/barn usage, along with one non-permanent residential dwelling may be supplied from the same water meter under the following circumstances:
1. Written notification is given to the utility upon connection of the additional residential dwelling.
 2. The customer agrees to a method of billing whereby one bill is sent to the main residence consisting of a charge for two minimum bills, with the remaining water consumption divided in half and charged in accordance with the approved rate schedule.
 3. The customer is responsible for payment of all water passing through his/her meter, regardless of which residential dwelling is responsible for the water consumption.
- K. A multi-family dwelling shall be defined as a permanent-structure housing two or more units that produce rental revenue. This includes duplexes, triplexes, and apartment buildings.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DATE OF ISSUE July 20, 2000
Month / Date / Year

JUL 20 2000

DATE EFFECTIVE July 20, 2000
Month / Date / Year

ISSUED BY Howard M. Wellman
(Signature of Officer)

PURSUANT TO 807 KAR 50.11
SECTION 9 (1)

TITLE President

ADDRESS P.O. Box 232 Tyner, Kentucky 40486

FOR Jackson County, Kentucky
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. 7

Jackson County Water Association
(Name of Utility)

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

RULES AND REGULATIONS

Where multiple apartment buildings under separate roofs are built on the same lot, each building must have a minimum of one water meter. At the discretion of the property owner, subject to proper payment of meter connection/tap-on charges, each individual apartment unit within a building may have separate meters.

- L. Where a commercial, industrial, or any other business entity involves more than one structure on a single lot, and all structures are operated as one entity under one entity name, a request can be made by the property owner that a single meter be used to serve the entire entity. Otherwise, each commercial, industrial, or any other business entity excluding residential and apartment complexes must have a separate meter. Should such property cease to be operated as one entity under one name, it will be required that separate water meters and service lines be installed and paid for by the respective property owner.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 20 2000

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

DATE OF ISSUE July 20, 2000
Month / Date / Year

ISSUED BY Harold M. Waller
(Signature of Officer)

DATE EFFECTIVE July 20, 2000
Month / Date / Year

TITLE President

ADDRESS P.O. Box 232 Tyner, Kentucky 40486

FOR Jackson County, Kentucky
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. 8

Jackson County Water Association
(Name of Utility)

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

RULES AND REGULATIONS

- M. The utility may require a minimum cash deposit not to exceed 2/12ths of the customers actual or estimated bill, or other guaranty to secure payment of bills as set forth in 807 KAR 5:006 Section 7. Service may be refused or discontinued for failure to pay the required deposit.

Each time an individual has a water service in their name they are charged a deposit for each service. After a period of six months has passed, from the date the deposit was paid, the deposit is refundable, provided there are no delinquent accounts in the individual's name. This excludes the current bill. If an individual moves before the six months have elapsed, their deposit is refunded upon receipt of payment of the final bill. The amount of the deposit is an average of three months water bills; therefore, the amount of deposit may vary depending on meter size.

Interest, as prescribed by KRS 278.460, will be paid annually either by refund or credit to the customer's bill, except that no refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit.

The Association will issue to every customer from whom a deposit is received, a certificate of deposit, showing the name of the customer, location of premises occupied and the date and amount of the deposit.

- N. Bills and notices relating to the conduct of the business of the utility will be mailed to the customer at the address listed on the user's agreement unless a change of address has been filed with the utility in writing. The utility shall not otherwise be responsible for delivery of any bill or notice nor will the customer be excused from the payment of any bill or any performance required in said notice.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 20 2000

PURSUANT TO 807 KAR 5.011

SECTION 9 (1)

DATE OF ISSUE July 20, 2000
Month / Date / Year

DATE EFFECTIVE July 20, 2000
Month / Date / Year

ISSUED BY Edward M. Williams
(Signature of Officer)

TITLE President

ADDRESS P.O. Box 232 Tyner, Kentucky 40486

FOR Jackson County, Kentucky
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. 9

Jackson County Water Association
(Name of Utility)

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

RULES AND REGULATIONS

O. The utility shall abide by the following Billing, Collection and Penalty policies:

1. Water service will be billed monthly on or about the last day of each month.
2. Meter will be read monthly between the 1st and the 25th of each month.
3. Bills are due by the 10th of the month and are payable either by mail or at the Jackson County Water Association Office.
4. Payments must be received, not postmarked, before the close of business on the 10th day following issuance of the bill; otherwise, the delinquent bill will be assessed the late payment penalty approved and on file with the Public Service Commission.
5. The late payment penalty will be assessed on the delinquent amount of the bill, less any taxes.
6. Complaints may be made to the operator of the system and may be appealed of the Board of Directors and the Public Service Commission.

P. The utility shall assess a charge for the following non- recurring services.

1. Connective/turn-on Charges: Shall be assessed for new service turn- ons, seasonal turn-ons, temporary service. The charge will not be made for initial installation of service where a meter connection/tap -on Charge is applicable.

DATE OF ISSUE July 20, 2000

ISSUED BY Stephan O. Bell

(Signature of Officer)

DATE EFFECTIVE July 20, 2000

TITLE President

ADDRESS P.O. Box 232 Tyner, Kentucky 40486

PUBLIC SERVICE COMMISSION

KENTUCKY

EFFECTIVE
Month/Date/Year

JUL 20 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

FOR Jackson County, Kentucky
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. 10

Jackson County Water Association
(Name of Utility)

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

RULES AND REGULATIONS

2. Delinquent Account Disconnect: Shall be assessed if service is disconnected for nonpayment of bills.
3. Field Collection Charge: Shall be assessed when a utility representative visits the premises of the service connection to terminate service, and the customer is on-site and pays the bill to avoid termination of service.
4. Late Payment Penalty: Shall be assessed on the delinquent amount of the bill, less taxes, in accordance with 807 KAR 5:006, Section 8 (3) (h).
5. Meter Relocation Charge: Shall be assessed when a customer or other authorized person requests that a meter be relocated, changed, or modified. Those requesting said change shall reimburse the utility at actual costs, including but not limited to appropriate legal, administrative, engineering, overhead, or other related costs.
6. Meter Re-read Charge: Shall be assessed when a customer requests the utility to re-read the customer's meter and the re-read proves that the original meter reading was correct.
7. Meter Test Charge: Shall be assessed when a customer requests the utility perform a test on the customer's meter to check for accuracy, and the test shows the customer's meter is not more than two percent (2%) fast.
8. Reconnection Charge: Shall be assessed to reconnect service that has been terminated for non-payment of service or for violation of Utility or Public Service Commission rules and regulations. An after hours reconnection charge will be assessed if service is reconnected at the customers request after normal working hours.
9. Returned Check Charge: Shall be assessed when a customer's check is returned, either due to insufficient funds or other reason due to customer fault.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DATE OF ISSUE July 20, 2000

Month / Date / Year

JUL 20 2000

DATE EFFECTIVE July 20, 2000

Month / Date / Year

ISSUED BY

Howard M. Miller

(Signature of Officer)

PURSUANT TO 807 KAR 5:011,

SECTION 9 (1)

TITLE President

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

ADDRESS P.O. Box 232 Tyner Kentucky 40486

FOR Jackson County, Kentucky
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. 11

Jackson County Water Association
(Name of Utility)

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

RULES AND REGULATIONS

10. Service Call/Investigation Charge: Shall be assessed when a customer requests the onsite presence of utility personnel to investigate a service problem and the problem is a result of the customer's own plumbing facilities, beyond the utility's delivery point, or not caused by failure of utility facilities. Any maintenance and repair of facilities beyond the utility's delivery point is the responsibility of the customer. An after hours charge will be assessed if the investigation is made after normal working hours at the customers request.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 20 2000

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

BY: Stephan O. Bue
SECRETARY OF THE COMMISSION

DATE OF ISSUE July 20, 2000
Month / Date / Year

ISSUED BY Howard M. Williams
(Signature of Officer)

DATE EFFECTIVE July 20, 2000
Month / Date / Year

TITLE President

ADDRESS P.O. Box 232 Tyner Kentucky 40486

FOR Jackson County, Kentucky
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. 12

Jackson County Water Association
(Name of Utility)

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

RULES AND REGULATIONS

Q. In accordance with 807 KAR 5:006 Section 14, water service may be discontinued by the Utility for the violation of any rule, regulation, or condition of service, including, but not limited to the following prohibited acts:

1. Misrepresentation in the application or contract as to the property or fixtures to be supplied or additional use to be made of water.
2. Failure to report to the Utility additions to the property or fixtures to be supplied or additional use to be made of water.
3. Resale of water.
4. Waste or misuse of water due to improper or imperfect service pipes and/or failure to keep said pipes in suitable state of repair.
5. Tampering with meter, meter seal, service, or valves, or permitting such tampering by others.
6. Connections, cross-connections, or permitting the same, of any separate water supply to premises which receive water from the Utility.
7. Non-payment of bills.

R. Any customer desiring to discontinue water service to the premises for any reason must give notice of discontinuance in person or in writing at the business office of the utility at least three (3) business days prior to the date on which the customer desires to discontinue service. If such proper notice is given to the utility, the customer shall not be liable for any water consumed beyond the date of discontinuance stated in said notification. Failure to provide a proper notification will result in the customer or property owner being liable for all water used and service rendered by the utility until such proper notice is received by the utility.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DATE OF ISSUE July 20, 2000
Month / Date / Year

JUL 20 2000 DATE EFFECTIVE July 20, 2000
Month / Date / Year

ISSUED BY Howard or Wilkins
(Signature of Officer)

PURSUANT TO 807 KAR 5:011
SECTION 9 (1) TITLE President

BY: Stephan D. Bell

ADDRESS P.O. Box 232 Tyner Kentucky 40386

FOR Jackson County, Kentucky
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. 13

Jackson County Water Association
(Name of Utility)

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

RULES AND REGULATIONS

- S. Upon written request of any customer, the meter serving said customer will be tested by the utility.
1. The utility may refuse to perform the test if said meter was tested within the prior twelve (12) months at the request of the customer.
 2. If the test results show that the meter is registering less than two percent (2%) fast, then the customer will be assessed the meter test charge approved and on-file with the Public Service Commission.
 3. If the test results show that the meter is registering more than two percent (2%) fast, then adjustments to the customer's account shall be made in accordance with the regulations of the Public Service Commission pursuant to 807 KAR 5:066 Section 9(c).
- T. When a meter has ceased to register, or a meter reading can not be obtained, the quantity of water to be billed will be based upon an average of twelve-months' consumption. If said meter readings are not available for an entire twelve-month period, the water bill will be estimated by the utility, subject to an upward or downward adjustment once a twelve-month average of actual meter readings can be calculated. If the period in which the meter error existed is unknown, then the bill will be recomputed for one half of the elapsed time since the last previous test but in no case to exceed twelve months. When a meter is tested and it is found necessary to make a refund or back bill a customer, the customer shall be given written notification of the date, location, and results of the test, as well as the amount to be deducted from or added to his regular bill.
- U. Any customer having boilers and/or pressure vessels that receive water from the utility must have a check valve on the water supply line and a vacuum valve on the steam line in order to prevent a collapse were the water supply from the utility be discontinued or interrupted.
- V. The service lines, meters, and fixtures located on a customer's premises shall at all reasonable hours be subject to inspection by the utility should the utility have reason to believe that unauthorized use of water is occurring.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DATE OF ISSUE July 20, 2000

Month / Date / Year

JUL 20 2000

DATE EFFECTIVE July 20, 2000

Month / Date / Year

ISSUED BY

[Signature]
(Signature of Officer)

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

TITLE President

ADDRESS P.O. Box 232 Tyner Kentucky 40486

SECRETARY OF THE COMMISSION

FOR Jackson County, Kentucky
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. 14

Jackson County Water Association
(Name of Utility)

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

RULES AND REGULATIONS

- W. Piping on the premises of a customer must be so installed that connections are conveniently located with respect to the utility's lines and mains. The customer shall provide a place for metering which is unobstructed and accessible at all times.
- X. A prospective customer who requests service is required to sign the Association's standard water service contract before service is supplied. No service will be installed unless there is a main distribution line existing along the road from which service is required. The Association will install a water service line up to 50 feet in length, if that will reach prospective customer's property line. The Association will install an additional 50-feet in order to reach prospective customer's property line for a charge of \$1.00 per foot. If 100 feet does not reach prospective customer's property line the service will be installed on the road rights of way, or on someone else's property provided they will sign an easement allowing prospective customer's service to be installed on their property.
- Y. The Association will have the right to open ditch inspection of the customer's service line. The purpose of the inspection is to make sure the customer has a service line consisting of PVC pipe with a rating of not less than 160 PSI, a shut down valve, a check valve, and depth at least 30 inches. The size of the service line beyond the point of delivery should not be less than 3/4 inches, however a larger size may be needed to provide adequate service. If the customers point of use is at a higher elevation than the point of delivery, the customer should consult with a reputable engineering firm to size the service line from the point of delivery.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 20 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

DATE OF ISSUE July 20, 2000 DATE EFFECTIVE July 20, 2000
ISSUED BY Harold M. Wilton TITLE President
ADDRESS P.O. Box 232 Tyner Kentucky 40486

FOR Jackson County, Kentucky

Community, Town or City

P.S.C. KY. NO. _____

SHEET NO. 15

Jackson County Water Association
(Name of Utility)

CANCELLING P.S.C. KY. NO. _____

SHEET NO. _____

RULES AND REGULATIONS

Z. All customers shall grant or convey or shall cause to be granted or conveyed to the utility a perpetual easement and rights of way across any property owned or controlled by the customer wherever said easement or rights of way is necessary for the utility's water facilities and lines so as to be able to furnish service to the customer. The Association's duly authorized representative and or employee of State Health Department bearing proper credentials and identification shall be permitted to enter upon all properties for the purpose of inspection, observation, measurement, sampling and testing in accordance with these rules and regulations. The customer must agree to maintain the area around the meter in a manner the will make it easily accessible to the Association.

AA. If any loss or damage to the property of the utility or any accident or other injury to persons or property is caused by or results from the negligence or wrongful action of a customer. Members of his/her household, his/her agent or employee, the cost of necessary repairs or replacements shall be paid by the customer to the utility and any liability otherwise resulting shall be that of the customer.

BB. The utility shall in no event be held responsible for any claims made against it for reasons of system failure or interruption of service. No persons shall be entitled to damages non-for any portion of a payment refunded for any system failure or interruption of service, which in the opinion of the utility is deemed necessary.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 20 2000

DATE OF ISSUE July 20, 2000 DATE EFFECTIVE July 20, 2000 PURSUANT TO 807 KAR 5011, SECTION 9(1)

ISSUED BY Sheldon M. Waller TITLE President
(Signature of Officer)

BY: Stephan B. Bui
Month/Date/Year
SECRETARY OF THE COMMISSION

ADDRESS P.O. Box 232 Tyner, Kentucky 40486

FOR Jackson County, Kentucky
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. 16

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

Jackson County Water Association
(Name of Utility)

RULES AND REGULATIONS

- CC. For the purpose of off-setting fifty percent or more of its operation expenses, any fire department not receiving public funds from the Commonwealth of Kentucky, or any political subdivision thereof, may withdraw water from the utility's facilities at no charge, for the extinguishing of fires or the training of firemen. A fire department making such withdrawals shall provide an estimate of its withdrawals to the utility at the end of each month.
- DD. For the purposes of fire protection, including any customer's fire protection system, the utility cannot guarantee a water supply at any particular flow rate or pressure. The fire flow may vary depending upon other water demands on the system, various water facility limitations, or other circumstances. The customer will indemnify and hold harmless the utility and its employees from and against all claims, damages, losses, and expenses incurred as a result of insufficient water supply or deficient system facilities. Additionally, hydrants are to be used by the Association and the fire departments only. Fire departments may not use pumps to pull water from the hydrants and the use of hydrants is strictly limited to authorized periodic drill purposes and emergency fire fighting use.
- EE. In accordance with 807 KAR 5:066 Section 10 (2) (b), a new fire hydrant will not be installed by the utility unless:
1. A professional engineer with a Kentucky registration has certified that the system can provide a minimum fire flow of 250 gallons per minute, and
 2. The system supporting this flow has the capability of providing this flow for a period of not less than two (2) hours plus consumption at the maximum daily rate.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 20 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

DATE OF ISSUE July 20, 2000
Month / Date / Year

DATE EFFECTIVE July 20, 2000
Month / Date / Year

ISSUED BY Howard M. Wallen
(Signature of Officer)

TITLE President

ADDRESS P.O. Box 232 Tyner, Kentucky 40486

FOR Jackson County, Kentucky
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. 17

Jackson County Water Association
(Name of Utility)

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

RULES AND REGULATIONS

Water Extension Policy: The Association will determine the total cost of the proposed water main extension (exclusive of the meter connection), and the total length of the extension. The Association will pay that portion of the cost of the water main extension equal to fifty feet for each applicant for service. That part of the cost not covered by the Association's portion shall be contributed equally by those applicants desiring service on the main extension. Each applicant will also be required to pay the Association's approved "tap on fee" for a meter connection to the main extension.

For a period of five years, after the original construction of the main extension, each additional customer directly connected to each particular extension, will be required to contribute to the cost of that main extension, based on a recalculation of both, the Association's portion of the total cost and each customer's contribution, as set out above. The Association will refund, to those customers that have previously contributed to the cost of each main extension itself, that amount necessary to reduce their contribution to the currently calculated amount for each customer connected to that extension. All customers, directly connected to each main extension for a five year period after it is placed in service, are to contribute equally to the cost of construction of the water main extension itself. In addition, each customer must pay the approved tap on fee applicable at the time of their application for the meter connection. The tap on fee is not part of the refundable cost of the extension, and may be changed during the refund period. After the five year refund period expires, any additional customer applying for service on each main extension, will be connected for the amount of the approved tap on fee only. Also after the five year refund period expires, the Association will be required to make refunds for an additional five years period in accordance with 807 KAR 5:066, Section 12(b).

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 20 2000

DATE OF ISSUE July 20, 2000
Month / Date / Year

ISSUED BY [Signature]
(Signature of Officer)

ADDRESS P.O. Box 232 Tyner, Kentucky 40486

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

DATE BY Steve J. [Signature] 2000
Month / Date / Year
SECRETARY OF THE COMMISSION

TITLE President

CONTRACT FOR WATER SERVICES

This contract made and entered into this _____ day of _____, 198____
between _____ whose address is _____
party of the FIRST PART, and the Jackson County Water Association, Inc.,
Tyner, Kentucky, party of the SECOND PART.

Witnesseth that for and in consideration of the efforts of the party of
the SECOND PART, acting through the Jackson County Water Association, the
party of the FIRST PART agrees to pay a connection fee of _____ at the time of
signing this contract, to connect to the water system and to pay at least a
minimum bill monthly thereafter as soon as the _____ meter is installed
by the Jackson County Water Association and water is made available to the
meter, regardless of whether the FIRST PARTY connects to the system.

The party of the FIRST PART, agrees to permit the Jackson County Water
Association to lay, maintain, repair, remove and disconnect a service line and
meter, and read meters at a point on customer's property to be designated by the
Jackson County Water Association, for each signed connection with the right of
ingress and egress on property.

The party of the FIRST PART agrees that no other present or future source
of water will be connected to any water lines served by the Jackson County Water
Association's water lines and will disconnect from his present water supply
prior to connecting to and switching to the Jackson County Water Association's
system and shall eliminate their present or future cross-connections in his
system.

A separate water meter must be installed for each residence.

A separate contract will be required for each trailer park.

The party of the FIRST PART shall install and maintain at his own expense
a service line which shall begin at the meter and extend to the dwelling or
place of use.

The party of the FIRST PART agrees to allow the Jackson County Water
Association to inspect the service line from the meter to the place of use for
the purpose of making sure it complies with the Jackson County Water Association's
Rules and Regulations.

The party of the FIRST PART agrees to maintain area around the meter in a
manner that will make the meter easily accessible to the Jackson County Water
Association

The party of the FIRST PART agrees to comply with and be bound by the
Articles, By-Laws, Rules and Regulations of the Jackson County Water Association
now in force or as hereafter duly and legally supplemented, amended or changed.

JACKSON COUNTY WATER ASSOCIATION
(A-Body-Corporate)

Part(y)ies of the FIRST PART

Duly Authorized Agent

(Seal)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

PARTY OF THE SECOND PART

JUL 20 2000

PURSUANT TO 807 KAR 50.11,
SECTION 9 (4)
BY: Stephan D. Bue
SECRETARY OF THE COMMISSION

FOR Jackson County, Kentucky
Community, Town or City

P.S.C. KY. NO. _____

SHEET NO. 19

Jackson County Water Association
(Name of Utility)

CANCELLING P.S.C. KY. NO. _____

SHEET NO. _____

RULES AND REGULATIONS

DEFERRED SERVICE (IF REQUESTED)

FIRST CLASS MAIL
POSTAGE PAID

PERMIT NO.

ACCOUNT
SERVICE AT
CLASS
DATE

BILL DATE
NET BILL

SVC. PREVIOUS CURRENT USAGE CODE

GROSS BILL
DUE AFTER

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 20 2000

GROSS
BILL
AFTER

NET
DUE
NOW

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

ENCLOSE THIS STATEMENT
WHEN PAYING BY MAIL
FOR PROPER CREDIT

JACKSON COUNTY WATER ASSOCIATION
P.O. BOX 232
TYNER, KY 40486
Phone: (606) 287-7000

JACKSON COUNTY WATER ASSOCIATION
P.O. BOX 232
TYNER, KY 40486
Phone: (606) 287-7000

Payment due by the 10th of each month. If not received by the 20th, a 10% late charge will be added. If service is disconnected for nonpayment, a disconnect charge of \$36.00 will be added. An additional \$36.00 reconnect fee must be paid before service is resumed. Payment for reconnection must be made during office hours. Customers who live outside the local calling area may call our office collect with questions or problems concerning service.

OFFICE HOURS:
8:00 a.m. to 4:30 p.m. MONDAY - FRIDAY

NOT RESPONSIBLE FOR MAIL DELIVERY

Payment due by the 10th of each month. If not received by the 20th, a 10% late charge will be added. If service is disconnected for nonpayment, a disconnect charge of \$36.00 will be added. An additional \$36.00 reconnect fee must be paid before service is resumed. Payment for reconnection must be made during office hours. Customers who live outside the local calling area may call our office collect with questions or problems concerning service.

OFFICE HOURS:
8:00 a.m. to 4:30 p.m. MONDAY - FRIDAY

SERVICE		CODES:	
WT	= WATER	E	= ESTIMATED
SWR	= SEWER	M	= METER CHANGE
GS	= GAS	F	= FINAL BILL

APPROVED BY STATE BOARD OF ACCOUNTS NC244-A6
© 1989 COMPUTER RESOURCES CORPORATION LOUISVILLE, KY 40205

DATE OF ISSUE July 20, 2000

DATE EFFECTIVE July 20, 2000

ISSUED BY

Stephan D. Bell
(Signature of Officer)

TITLE President

ADDRESS P.O. Box 232 Tyner, Kentucky 40486

Jackson County Water Association
P.O. Box 232
Tyner, Ky. 40486

Water Shortage Response Plan

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 28 2000

PURSUANT TO 807 KAR 50.11
SECTION 9 (1)

BY: Stephen D. Bay
SECRETARY OF THE COMMISSION

WATER SHORTAGE RESPONSE PLAN
JACKSON COUNTY WATER ASSOCIATION

Section 1. Purpose. The purpose of this plan is to provide for the declaration of official phases of water supply shortages and the implementation of voluntary and mandatory water conservation measures throughout the Jackson Co. Water Association in the event a shortage is declared.

Section 2. Definitions. These terms are applicable only for this plan unless specifically noted.

- (a) "Customer" shall mean any person or entity using water for any purpose from the Jackson County Water Association water distribution system and for which either a regular charge is made or, in the case of bulk sales, a cash charge is made at the site of delivery.
- (b) "Raw Water Supplies" shall mean all water potentially available to persons in the Jackson County Water Association.
- (c) "Treated Water" shall mean water that has been introduced by the Jackson County Water Association into its water distribution system, including water offered for sale. Uses of treated water are classified as follows:

Essential Water Uses (Class 1):

The following uses of water, listed by site or user type, are essential.

Domestic:

- Water necessary to sustain human life and the lives of of domestic pets and to maintain minimum standards of hygiene and sanitation.

Health Care Facilities:

- Patient care and rehabilitation, including related filling and operation of swimming pools.

Water Hauling:

- Sales of domestic use where not reasonably available elsewhere.

Public use:

- Firefighting
- Health and public protection purposes, if specifically approved by health officials.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 28 2000

PURSUANT TO KRS 5.011,
SECTION 9 (1)
JUL 28 2000
SECRETARY OF THE COMMISSION

Socially or Economically Important Uses (Class 2):

The following uses of water, listed by site or user type, are socially or economically important.

Domestic:

- personal, in-house water use including kitchen, bathroom and laundry.

Water Hauling:

- non-domestic, when other sources are not reasonably available elsewhere.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Commercial and Civic Use:

- commercial car and truck washes,
- laundromats
- restaurants, clubs and eating places.
- schools, churches, motels/hotels and similar establishments.

JUL 28 2000

PURSUANT TO KOT WAR 5011
SECTION 9 (1)

BY: Steph O. But
COMMERCIAL COMMISSION

Outdoor Non-Commercial Watering:

- minimal watering of vegetable gardens,
- minimal watering of trees where necessary to preserve them.

Outdoor Commercial or Public Watering (using conservation methods and when other sources of water are not available or feasible to use):

- agricultural irrigation for the production of food and fiber or the maintenance of livestock,
- watering by arboretums and public gardens of national, state, regional or community significance where necessary to preserve specimens,
- watering by commercial nurseries at a minimum level necessary to maintain stock,
- watering at a minimum rate necessary to establish or maintain revegetation or landscape plantings required pursuant to law or regulation,
- watering of woody plants where necessary to preserve them,
- minimal watering of golf course greens.

Recreational:

- operation of municipal swimming pools and residential pools that serve more than 25 dwelling units.

Air Conditioning:

- refilling for startup at the beginning of the cooling season,
- makeup of water during the cooling season,
- refilling specifically approved by health official where the system has been drained for health protection or repair services.

Non-Essential uses (Class 3):

Any waste of water, as defined herein, is non-essential. The following uses of water, listed by site or user type, are non-essential.

Public Use:

- use of fire hydrants (excluding Class 1 and Class 2 uses), including use of sprinkler caps, testing fire apparatus and fire department drills,
- flushing of sewers and hydrants except as needed to ensure public health and safety as approved by health officials.

Commercial and Civic Use:

- serving water in restaurants, clubs, or eating places, except by customer request,
- failure to repair a controllable leak,
- increasing water levels in scenic and recreational ponds and lakes, except for the minimum amount required to support fish and wildlife.

Ornamental Purposes:

- fountains, reflecting pools and artificial waterfalls.

Outdoor Non-Commercial Watering:

- use of water for dirt control or compaction,
- watering of annual or non-woody plants, lawns, parks, golf course fairways, playing fields and other recreational areas,

JUL 28 2000

PURSUANT TO 207 KAR 5.011,

SECTION 9 (1)

BY: Stephen D. Bull

SECRETARY OF THE COMMISSION

- washing sidewalks, walkways, driveways, parking lots, tennis courts or other hard-surface areas,
- washing down buildings or structures for purposes other than immediate fire protection,
- flushing gutters or permitting water to run or accumulate in any gutter or street.

Outdoor Commercial or Public Watering:

- expanding nursery facilities, placing new irrigated agricultural land in production, or planting or landscaping except when required by a site design review process,
- use of water for dirt control or compaction,
- watering of lawns, parks, golf course fairways, playing fields and other recreational areas,
- washing sidewalks, walkways, driveways, parking lots, tennis courts or other hard-surface areas,
- washing down buildings or structures for purposes other than immediate fire protection.
- flushing gutters or permitting water to run or accumulate in any gutter or street.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Recreational uses other than those specified in Class 2

Non-commercial washing of motor and other vehicles. JUL 28 2000

Air Conditioning (see also Class 2 purposes).

- refilling cooling towers after draining.

PURSUANT TO 607 KAR 6011,
SECTION 9(1)

BY: Sharon O. Scott
COMMISSION

- (d) "Base Entitlement" shall mean the monthly usage for a customer during the same month of the preceding calendar year or the average per customer usage for each class of service during the same month of the preceding year.
- (e) "Curtailed Entitlement" shall mean the monthly usage for a customer after any curtailment percentage has been applied.
- (f) "Curtailment" shall mean the reduction in entitlement by some percentage to meet anticipated water shortages.

(g) Water Shortage Response Phases:

"Advisory" shall mean that conditions exist which indicate the potential for serious raw or treated water supply shortages.

"Alert" shall mean the raw or treated water supplies are consistently below seasonal averages and if they continue to decline, may not be adequate to meet normal needs.

"Emergency" shall mean that raw or treated water supplies are below the level necessary to meet normal needs and that serious shortages exist in the area.

(h) "Rationing" shall mean that procedures must be established to provide for the equitable distribution of critically-limited raw or treated water supplies, in order to balance demand and limited available supplies, and to assure that sufficient water is available to preserve public health and safety.

Section 3. Applicability. The provisions of this plan shall apply to all retail and wholesale customers of the Jackson County Water Association. When implemented, this plan becomes Jackson County Water Associations water Shortage Response Regulation.

Section 4. Entitlements. Entitlements shall be established for each customer by adjusting the base entitlement to reflect any known change in usage pattern.

Section 5. Determination of Water Shortage. Water supply and usage shall be monitored on a continuous basis. Unrestricted demand shall be projected from past records and adjusted for changes such as new developments and weather conditions on a regular basis. (Note: A sample calculation page is attached as Appendix A to assist in determining overall water levels. It is important that accurate water measurements be used.) Water shortages generally occur for two reasons, a reduction in available supplies or a system failure. Each of these has a distinct influence on the nature and duration of the conservation program implemented. Official declaration of a water shortage stage and implementation of the measures necessary to curtail water use shall be approved by the board of directors.

Section 6. Term of Water Shortage Declaration. Any water shortage declaration shall remain in effect until water supplies of service conditions have returned to normal. A final determination as to terminating a water shortage declaration shall be made by the Board of Directors of the Jackson County Water Association.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

-5-

JUL 28 2000

PURSUANT TO 807 KAR 5011
SECTION 9(1)
BY: Sharon D. Bell
SECRETARY OF THE COMMISSION

Section 7. Water Shortage Stage, Criteria, Conservation and Curtailment Measures.

A. Advisory Stage:

- (1) Criteria: A water advisory shall be declared when the amount of treated water or raw water available for treatment is projected to be up to 5% below demand, or there are periods of low water pressure in one or more areas of the distribution system due to system failure or inadequacies or the State Division of Water issues a Water Shortage Watch which includes the areas from which the Jackson County Water Association draws water. (Note: Additional conditions may be added based on local conditions.)
- (2) Conservation and Curtailment Measures:
 - (a) Declare a Water Shortage Advisory.
 - (b) Provide proper notice to all customers and to all local news media.
 - (c) Eliminate all water leaks.
 - (d) Request voluntary conservation of all non-essential (Class 3) water use.
 - (e) Request wholesale customers also issue request for voluntary conservation by their customers of all non-essential (Class 3) water use.

B. Alert Stage:

- (1) Criteria: A water alert shall be declared when the amount of treated water available is projected to be up to 10% below demand, or raw water supplies are consistently below seasonal averages and if they continue to decline, may not be adequate to meet normal needs. (Note: Additional conditions may be added based on local conditions.)
- (2) Conservation and Curtailment Measures:
 - (a) Declare Water Shortage Alert.
 - (b) Provide proper notice to all customer and to all local news media.
 - (c) Eliminate all water leaks.
 - (d) Prohibit all non-essential (Class 3) water uses.

SECTION
OF KENTUCKY
EFFECTIVE

JUL 28 2000

PURSUANT TO 207 KAR 5011
SECTION 9(1)
BY Stephan B. W.
SECRETARY OF THE COMMISSION

- (e) Curtail entitlements to all customers by the same percentage as the projected shortage.
- (f) Begin billing all customer water usage in excess of curtailed entitlement at the normal rate plus an excess usage charge of \$7.00 per 1,000 gallons.

C. Emergency Stage:

1. Criteria: A Water Emergency shall be declared when the amount of treated water available is projected to be up to 15% below demand, or there are periods of no water in one or more areas of the distribution system due to low water supply or raw water supplies below the level necessary to meet normal needs. (Note: Additional conditions may be added based on local conditions.)
2. Conservation and Curtailment Measures:
 - (a) Declare Water Shortage Emergency.
 - (b) Provide proper notice to all customers and to all local news media.
 - (c) Eliminate all water leaks.
 - (d) Prohibit all Class 3 uses of water.
 - (e) Prohibit all Class 2 uses of water except Domestic uses for kitchens, bathrooms and laundries.
 - (f) Curtail all commercial and industrial entitlements (except Health Care Facilities by 100%.
 - (g) Curtail Residential entitlements by the same percentage as the projected shortage.
 - (h) Curtail entitlements to all wholesale customers by the same percentage as the projected shortage.
 - (i) Begin billing all customer water usage in excess of curtailed entitlement at the normal rate plus an excess usage charge of \$10.00 per 1,000 gallons.

D. Rationing Stage:

1. Criteria: Treated water available is greater than 20% below demand or raw water supplies are below the level necessary to meet essential needs, and in the opinion of Jackson County Water Association, mandatory rationing is required to insure adequate water is available to maintain public health and safety.

JUL 28 2000

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

URGENT TO COT KAR 5011
SECTION 9 (1)
JUL 28 2000
JUL 28 2000

2. Conservation and Curtailment Measures:

- (a) Declare Water Shortage Rationing.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.
- (d) Prohibit all Class 3 and Class 2 uses of water.
- (e) Curtail all commercial and industrial entitlement (except Health Care Facilities) by 100%.
- (f) Curtail all residential and wholesale entitlements by the same percentage as the projected shortage.
- (g) Implement service interruptions to portions of system in accordance with approved published schedule. The schedule shall be provided to all local media.
- (h) Begin billing customer water usage in excess of curtailment entitlement at the normal rate plus an excess usage charge of \$13.00 per 1,000 gallons.

Section 8. Enforcement of Water Restriction. Any person who violates the provisions of this Plan, who fails to carry out the duties and responsibilities imposed by this Plan, or who impedes or interferes with any action undertaken or ordered pursuant to this Plan shall be subject to the following:

- (a) If the utility official charged with implementation and enforcement of this Plan learns of any violation of any water use restriction imposed, a written notice of the violation shall be affixed to the property where the violation occurred and mailed to the customer of record. Said notice shall describe the violation and order that it be corrected, cured, or abated immediately or within 48 hours.
- (b) The notice will inform the customer of his or her right to appeal by requesting a hearing before the utility's designee. If a hearing is requested by the customer, he or she shall be given full opportunity to be heard before termination. The governing body shall make findings of fact and decide whether service should continue or terminate.
- (c) Any customer whose water service is terminated for violating provisions of this water curtailment plan shall be subject to the approved reconnection fee prior to reconnection of service.
- (d) The excess usage charge billing provisions of this plan shall not be put in effect if a county or city ordinance containing penalty provisions is in effect to assist enforcement of this Plan.

JUL 28 2000

Section 9. Request for Exception.

- (a) Exception to water use restrictions: If compliance with any curtailment measure authorized herein would cause a customer to bear extraordinary hardship, that individual or entity may apply to the Jackson County Water Association for an exception. For these purposes, "extraordinary hardship" shall be defined as a condition which may threaten health and safety, or cause property or economic losses, each of which must be shown to be substantially more severe than the sacrifices borne by other users. If extraordinary hardship is found to exist, then an exception shall be granted and a written waiver issued to the customer. If an appeal is made, water service shall be continued until a decision is announced. Any person aggrieved by the decision may file a complaint with the Public Service Commission.
- (b) Exception to curtailment surcharge: Exceptions to excess use charges shall not be considered or granted.

Section 10. Severability. If any provision of this Plan is declared invalid by the courts, the remainder of the Plan and its applicability to other persons and circumstances shall not be affected by that declaration.

Section 11. Effective Date. This Plan shall take effect immediately upon approval by the Public Service Commission.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 28 2000

PURSUANT TO 007 KAR 6011
SECTION 9(1)
BY Richard D. Burt
SECRETARY OF THE COMMISSION

APPENDIX A

Jackson County Water Association

PROJECTED DEMAND WORKSHEET FOR _____
(month) (year)

The information below would be used to estimate projected demand for one (1) month.
Calculations will be done at the beginning of each month.

Average use in _____ for the past 5 years: _____ gpd
(last month)
Average use in _____ for 2 years ago: _____ gpd
(last month)
Average use in _____ for 1 year ago: _____ gpd
(last month)
Average use in _____ for current year: _____ gpd
(last month)
Average use in _____ for the past 5 years: _____ gpd
(this month)
Average use in _____ for 2 years ago: _____ gpd
(this month)
Average use in _____ for 1 year ago: _____ gpd
(this month)

Usage Notes: _____

Weather Notes: _____
PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
JUL 28 2000

Average projected use for _____:
Without conservation measures: _____ gpd
With advisory conservation measures: _____ gpd
(reduction)
With alert conservation measures: _____ gpd
(More than reduction)
With emergency conservation measures: _____ gpd
(More than reduction)
With rationing conservation measures: _____ gpd
(More than reduction)

PURSUANT TO KRS KAR 5011
SECTION 9 (1)
BY: [Signature] BUS
SECRETARY OF THE COMMISSION